

TRASH FEES

The Town of Ludlow Trash Billing System has the following three components:

- Annual Fee. Residents utilizing the Town's waste disposal services must pay a flat annual charge: **\$100** dollar per household **\$75** dollar per household senior (62 and over)
- Bag Fee. Residents utilizing the Town's waste disposal services must buy and use Town-approved purple bags for any excess trash. These bags are sold at local stores.

*Transfer Station Permit Fee. Residents that wish to use the transfer station (including compost area), must purchase a Transfer Station permit to do so. The purchase of this permit is optional (as all residents are required to pay the annual fee for curbside pickup). All trash brought to the transfer station is required to be in Town-approved purple bags.

Annual Fee

Bills for annual fees to be mailed out once a year. Payments are made to the Town Treasurer/ Collector office at Town Hall.

Request for abatements of the annual fee must be submitted to the DPW within 30 days of billing (please see Trash Fee Abatement information sheet).

Transfer Station

Transfer Station Permits are issued at the DPW. Residents may obtain the permits in person at the Department of Public Works 198 Sportsmen's Road, Ludlow, MA 01056. Residents must provide a copy of their vehicle registration and payment of the Transfer Station fee to obtain a sticker that must be placed on the resident's vehicle.

\$20 per sticker Senior (62 and over) **free**

Vehicles that have commercial license plates must apply in person at the DPW. If the vehicle is a marked commercial vehicle, the resident will not be issued a sticker. When the resident wishes to use the Transfer Station, he or she must call the DPW and a one-day pass may be issued.

Commercial Landscapers are not allowed to use the Transfer Station (including Compost Area)

REQUEST FOR CURBSIDE PICKUP FEE ABATEMENT

Please Return Top Portion To:
Department of Public Works, 198 Sportsmen’s Road, Ludlow, MA 01056
MUST BE FILED WITHIN 30 DAYS

Name: _____ Date Filed: _____

Location: _____

Account No. _____ Bill No. _____

Reason: () private service () inaccurate# of units () billed to wrong party

() Other-Explain _____

The above statements are true. Signed under the penalties of perjury.

Signature

Daytime Telephone

Abatement: () Granted () Denied

Original Amount _____

Abatement Granted _____

Balance Due _____

DPW Operations Manager*

Collector*

Date

*two signatures required

**CURBSIDE PICKUP FEE
LUDLOW SOLID WASTE & RECYCLING PROGRAM
BILLING & RULES**

THOSE SUBJECT TO CURBSIDE PICK-UP FEES: All users, abutters and owners of developed property which are directly serviced by the Town’s private contractor for curbside refuse and recycling pick-up are subject to curbside collection fees, refuse and recycling disposal fees. Such fees shall not be charged for non-users of the collection service.

RATE: The rate for curbside pick-up is set by the Board of Public Works.

ABATEMENTS, RECLASSIFICATIONS, SPECIAL ALLOWANCES: Any requests for abatement, reclassification, or special allowances must be in writing on the form provided above and submitted to the Department of Public Works, 198 Sportsmen’s Road, Ludlow, MA 01056 within 30 days of date of billing. The Town recognizes that some billing errors will be made in the normal course of the year.

UNPAID CURBSIDE PICKUP FEES: If the Curbside Pickup Fee remains unpaid after thirty (30) days from the date of billing, a late penalty shall be assed in a percentage not to exceed the interest and penalty permitted to be charged on delinquent Real Estate Taxes. In addition, curbside collection will be terminated and a lien placed on the applicable real estate if not paid within sixty (60)days of billing.

GENERAL INFORMATION: Information or questions about refuse, recyclables, Transfer Station operations or billing is available at the Department of Public Works at 583-5625 and on our website at www.ludlow.ma.us. Billing questions – Please call the Collector’s office at 583-5600 ext 1260.

TRASH FEE ABATEMENTS

Any request for abatement must be in writing on the form provided on the back of the bill and submitted to the Department of Public Works, 198 Sportsmen's Road, Ludlow, MA 01056, within thirty (30) days of the date of the billing.

Abatements will be granted for the following reasons:

1 Private Service- Documentation must be submitted-either a copy of the contract with the disposal company providing the dumpster or copies of cancelled checks for payment of the dumpster fees. Residents taking trash to work must provide a letter from the employer stating that the employee is allowed to use the dumpster at work and copy of an invoice from the trash hauler providing the service to the employer. Abatements will not be approved for residents taking trash to another community or taking trash to the Transfer Station.

2. Inaccurate number of dwellings-the number of dwellings is based on the most current information provided by the Town Assessor's Office.

Abatements will not be granted for the following reasons:

1. Unoccupied apartments- The total annual fee charged for each property is computed by multiplying the number of dwellings in the building (i.e. a 3-family building has 3dwellings) by the annual fee. Abatements will not be granted for vacant apartments or for apartments that were vacant for a portion of the year.

An appeal of the denial of an abatement request may be directed to the Board of Selectmen.