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P.O. Box 270  
Hartford, CT 06141-0270

OCT 01 2021

BOARD OF SELECTMEN  
LUDLOW, MA 01056

September 27, 2021

**RE: Helicopter Work In Your Neighborhood**

Dear Neighbor,

As part of our everyday effort to deliver reliable energy to our customers and communities, we will be conducting some vegetation management work in our rights of way (power line corridor) in your neighborhood.

#### Safety First and Always

The safety of our employees, our customers, and the public is our top priority during the ongoing COVID-19 outbreak. Our commitment to safety, first and always, is continuous.

#### Why Tree Work is Important

To protect the electric system, we remove tall-growing species from the rights of way and cut branches extending into the rights of way. These trees and branches pose a serious safety hazard, now or in the future, if they are too close or contact energized equipment. Vegetation too close or in contact with electric facilities may lead to power outages that could impact thousands of electric customers. The clearing of trees and branches in and along the rights of way will improve system performance, especially during severe weather events.

#### Work in Your Neighborhood

To enhance the reliability of the electric grid, Eversource will be working in the power corridor on or near your property to trim those trees where limbs and branches are extending in towards the electrical wires. In some areas this work will be performed by crews climbing the trees and/or working with bucket trucks. In other areas the work will be performed utilizing a helicopter.

#### What You Can Expect

We want you to know that this work will not interrupt electric service to your property. We expect the work to be done from October 4, 2021 to October 22, 2021. Work hours will typically be 7 am to 7 pm, Monday through Saturday. Due to weather or other unexpected circumstances, crews may need to work longer hours or reschedule the work.

During the helicopter work along the line, you may experience some traffic delays and noise from the helicopter. Most of the helicopter trimming will be performed in rural areas. The resulting debris from the aerial trimming will be cleaned up as soon as possible. Due to the increased speed of the trimming operation by using a helicopter, debris cleanup may take longer than normal to achieve.

Safety is always first. Eversource will be maintaining traffic and will be on the rights-of-way as the helicopter trims the trees. There will be constant radio contact with the pilot and a cease to operations can be called if any concerns arise during the trimming process.

For more information on helicopter trimming, visit <http://www.rotor-blade.com/aerial-sidewall-trimming>

#### Always Working to Serve You Better

Keeping the lines of communication open is an important part of our work in your community. If you would like additional information, please contact us at 888-673-9943 or [MAVegMaintenance@eversource.com](mailto:MAVegMaintenance@eversource.com). Thank you for your patience and cooperation while Eversource performs this important system reliability work.

Sincerely,

*Shawn Giroux*

Shawn Giroux - Transmission Arborist, Vegetation Management